

# Primary Initiative Progress Report

This report will contain data on our group's main efforts within the context of the ISO26000\*1 framework, along with three-year's worth of corresponding data. Please see the "FY2019 Activity Report" for detailed information on each initiative.

\*1 ISO26000: Guidance on social responsibility for organizations such as corporations, issued by ISO (International Organization for Standardization).

[Self-Evaluation Standard] ○ = Objective achieved or improved △ = Objective not achieved or no change from current status × = Has declined

	ISO26000	Item		2017	2018	2019	Self-assessment
 <b>Corporate Governance</b>	Organizational Governance	Economic Performance	Distribution of economic value (total/non-consolidated)	350,825 million yen	348,169 million yen	360,277 million yen	○
		Compliance	Number of employees who attended educational classes (non-consolidated) * Attendance percentage based upon employee attendance targets	100% (Number of attendees: 814)	100% (Number of attendees: 597)	100% (Number of attendees: 94) * Including training in Thailand	○
			Number of whistle-blower incidents (domestic consolidated) * Including anonymous and non-anonymous consultations	117	112	139	○
 <b>Products</b>	Consumer Issues	Health and Safety of Customers, Labeling of Products and Services, Compliance	Number of cases where rules and regulations or voluntary rules have been violated regarding safety of products, labeling, or offering/use of products (consolidated)	1	1	0	○
 <b>The Earth</b>	The Environment	Raw Materials	Total amount of raw materials used (consolidated)	798 thousand tons	796 thousand tons	812 thousand tons	△ (boundary expansion)
		Water	Total amount of water used (consolidated)	8,266 thousand m <sup>3</sup>	8,102 thousand m <sup>3</sup>	8,718 thousand m <sup>3</sup>	△ (boundary expansion)
		Products and Services	Percentage of total production yielding environmentally-friendly products (consolidated)	100%	100%	100%	○
			Ratio of sales of fuel-efficient tires for passenger vehicles (summer replacement tires/non-consolidated)	87.0%	89.9%	90.1%	○
		Biodiversity	Enforcement rate of conservation activities at production sites (consolidated)	50%	58%	67%	○
		Energy	Total consumption (consolidated)	1,353,082MWh 342,456KI	1,333,451MWh 337,461KI	1,774,552MWh 448,587KI	△ (boundary expansion)
		Atmospheric Emissions	Greenhouse gas emissions (consolidated)	Scope 1 363 thousand tons Scope 2 354 thousand tons Scope 3 23,237 thousand tons	Scope 1 371 thousand tons Scope 2 349 thousand tons Scope 3 22,055 thousand tons	Scope 1 583 thousand tons Scope 2 469 thousand tons Scope 3 22,744 thousand tons	△ (boundary expansion)
 <b>People</b>	Human Rights	Child Labor/Forced Labor	Businesses projected to be at risk of child labor/forced labor involvement	0	0	0	○
			Number of complaints made to the official complaint processing system (consolidated) * Number of cases resulting in official action	0	0	0	○
	Labor Practices	Occupational Health and Safety	Rate of lost-worktime injuries (consolidated/per 1 million work hours)	0.50	0.36	0.26	○
		Diversity and Equal Opportunity	Percentage of women employed in comprehensive work positions (management positions or positions that lead to management positions) (non-consolidated)	34	23	31	○
 <b>Community</b>	Fair Operating Practices	Assessment of Environmental Impact, Human Rights, Labor Practices, and Societal Impact of Business Connections	Percentage of business connections developed after the impact assessment (consolidated)	100%	100%	100%	○
		Compliance Complaints regarding Business Connections (Societal Impact Complaint Processing System)	Number of complaints made to the official complaint processing system (consolidated) * Number of cases resulting in official action	0	0	0	○
		Number of CSR Study Session Participants from Business Connections * Certain business connections are targeted each year for participation.	Number of participants/Percentage of participation (non-consolidated) * Targets: Small- to mid-sized companies which we interact with regularly	90.7% 300	82.1% 216	93.8% 136	○ (90% or more)
	Community Involvement and Development	Local Community	Implementation percentage of community activities and dialogs at production sites (consolidated)	100%	100%	100%	○
		Promotion of Yokohama Forever Forest	Number of trees planted per year (cumulative)/Percentage of goal met	853,047 65.6%	943,788 72.6%	997,401 76.7%	○
		Market Presence	Percentage of business locations that have made salary payments exceeding the minimum wage (consolidated)	100%	100%	100%	○